

FIG. 1

FOOTED 00131250

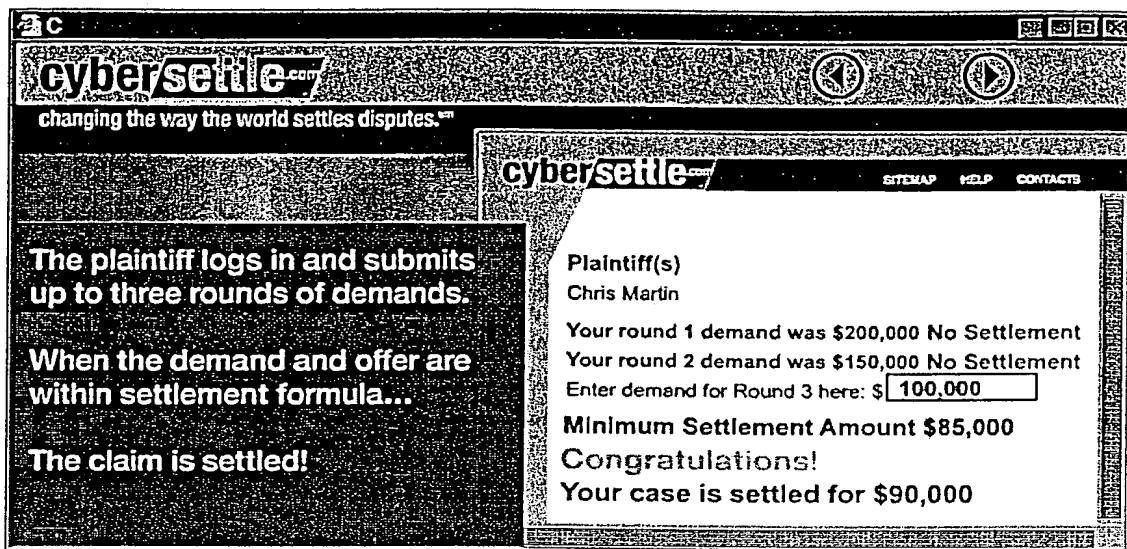


FIG. 2

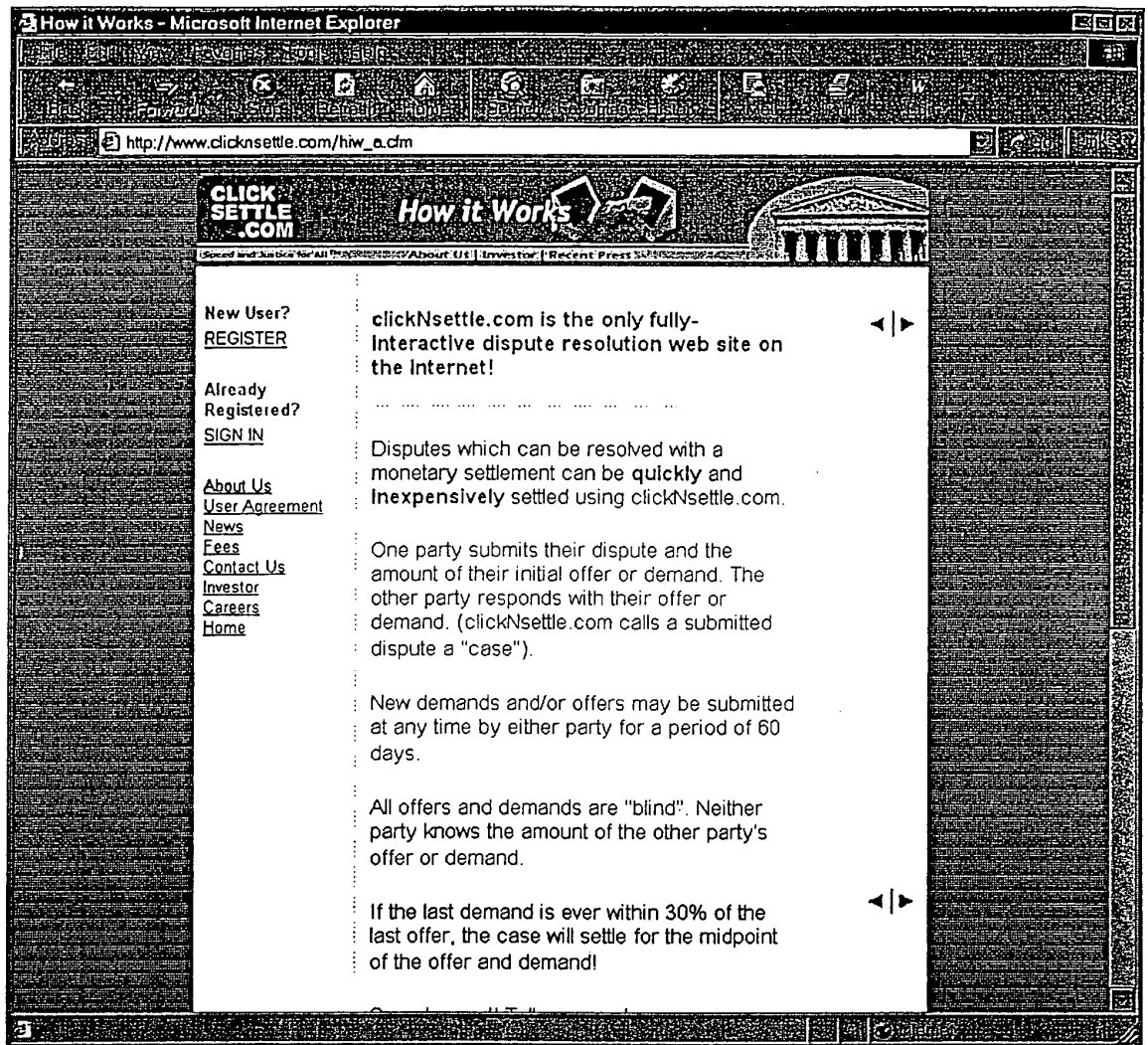


FIG. 3

FIG. 3

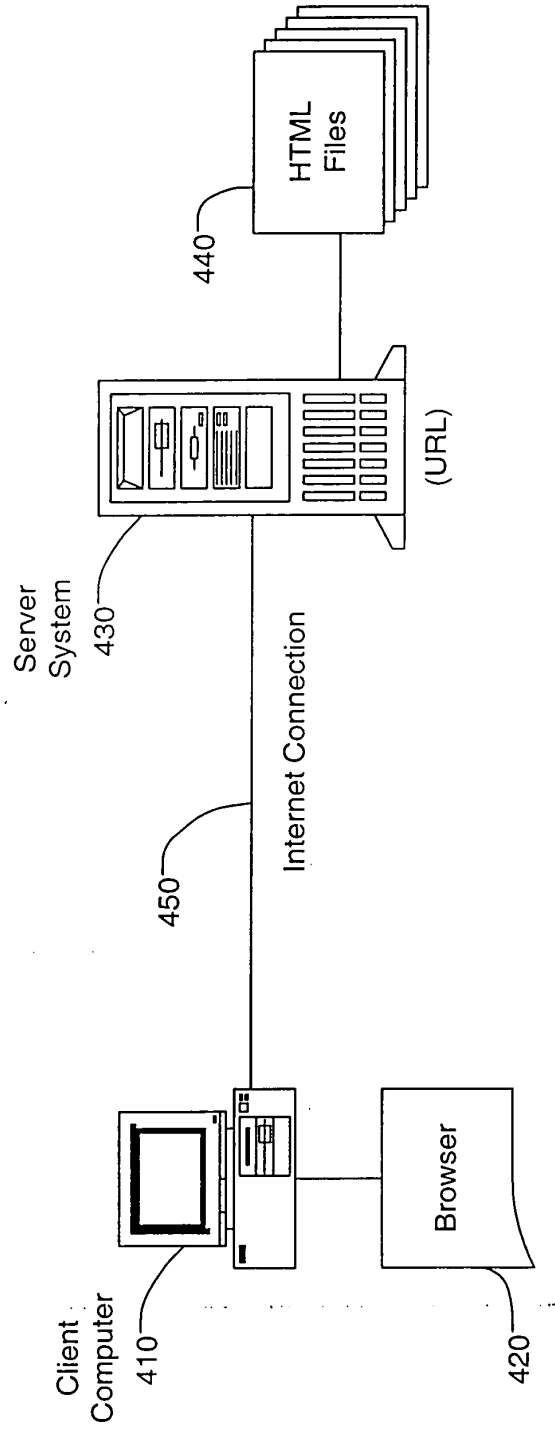


FIG. 4

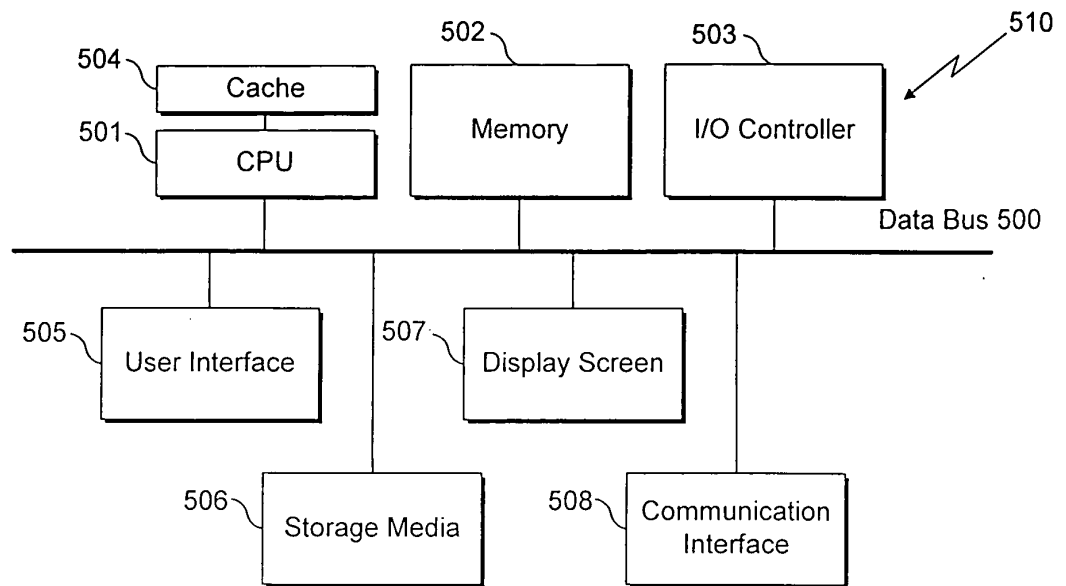


FIG. 5A

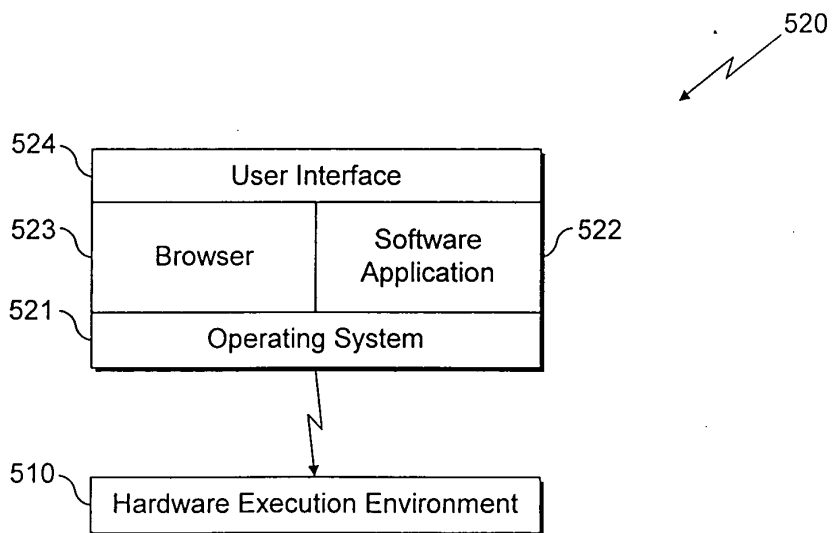


FIG. 5B

Patent 6,033,200

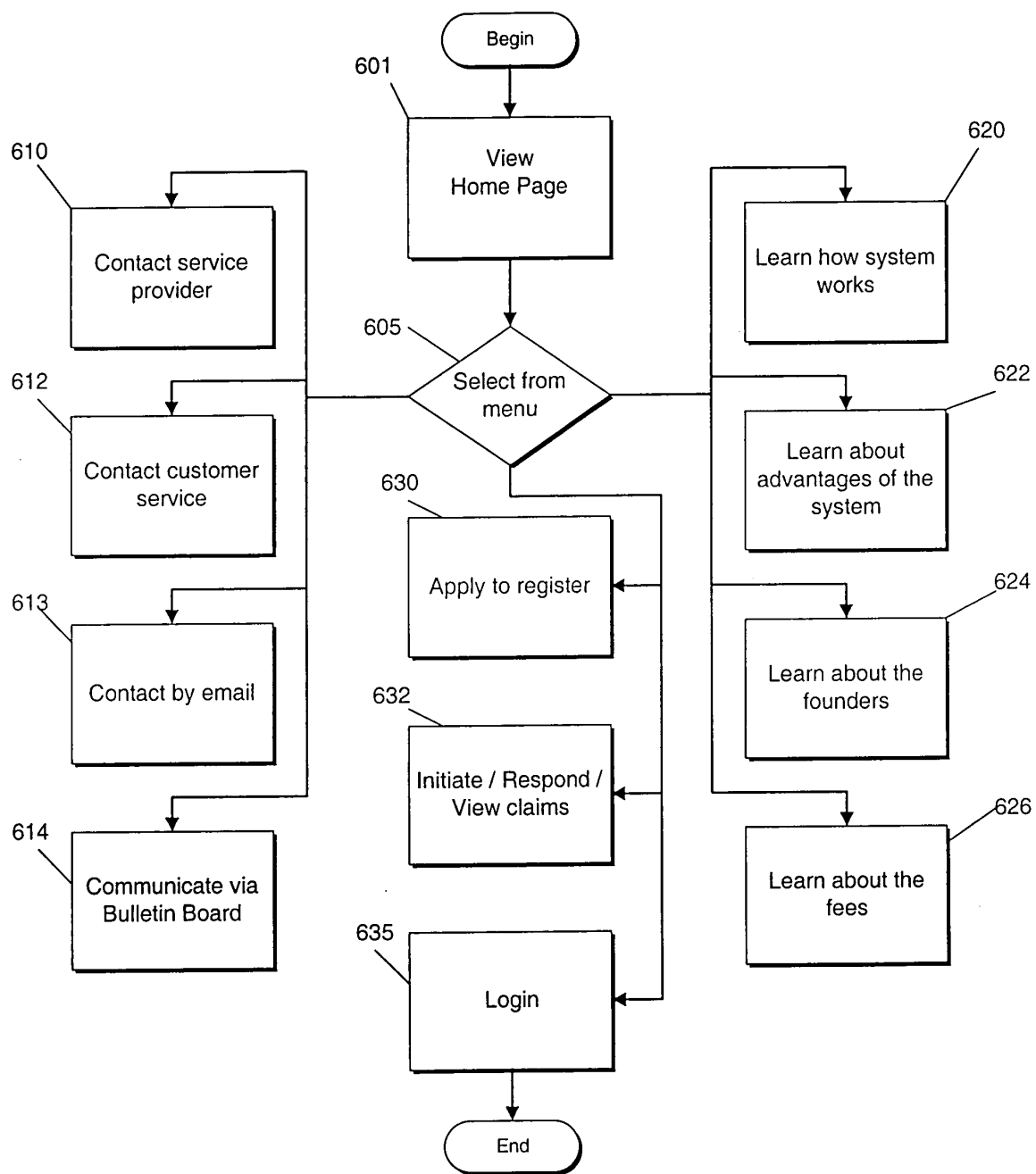


FIG. 6

FILE EDIT GO TO HISTORY

FIG. 7

Home Page

http://www.resolveitnow.com/default.asp - Microsoft Internet Explorer

Back Forward Stop Refresh Home Page Print Mail

Address: http://www.resolveitnow.com/default.asp

ResolveItNow

Streamlining How
Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Welcome to
ResolveItNow

The BEST Online Solution for
Settling Claims and Resolving Disputes!

Apply
Now!

Respond to a Claim

Login

• First time users click Apply Now to start using ResolveItNow!

Home

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E-Mail Us

Site Secured with:

VeriSign

FIG. 8

How It Works

ResolveItNow Streamlining How Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Logged in User: todd

How It Works...

ResolveItNow.com's blind, easy-to-use process assures total confidentiality and objectivity, with a complete paper trail. And it minimizes the roles of middlemen and the hassles of face-to-face settlement meetings and phone tag.

How Do I Initiate a Claim?

1. Click on the Apply Now or Login button on the home page.
2. Follow the simple instructions and enter basic information about the claim.
3. Select a desired settlement range from the menus.
4. Click on your confidential settlement range or Enter your confidential settlement offer.
5. The software instantly generates a unique offer identification number and password, then contacts the other party by email and ground mail, inviting them to respond - without revealing your offer or range.

How Do I Respond To A Claim?

1. Click on the Respond to a Claim button on the home page.
2. Enter your unique User ID number and password you received by mail or email.
3. Click on your confidential settlement range or Enter your confidential settlement offer.

Site Secured with: **VeriSign**

WWW.BOTS2GO

FIG. 9

How it Works (cont.)

Microsoft Internet Explorer

Address: <http://www.resolveitnow.com/howitworks.asp>

First Round Offer/Demand Settlement Parameters:

Your claim/case will settle if the offer and demand are within the range increment you have selected. The settlement will be calculated to be the mid-point between the high amount of the lower range and the low amount of the higher range. For example:

Offer: \$3,000 to \$6,000	Demand: \$4,000 to \$7,000
Settlement: \$5,000 or the midpoint between \$6,000 and \$4,000.	

\$5,000

Offer: \$3,000 to \$6,000	Demand: \$6,000 to \$9,000
---------------------------	----------------------------

Your claim/case will settle if the offer range and demand range touch at either the low or high amount. The settlement will be the point at which the ranges touch. For example:

Offer: \$3,000 to \$6,000	Demand: \$6,000 to \$9,000
---------------------------	----------------------------

Diagram illustrating the settlement process:

Offer: \$3,000 to \$6,000 Demand: \$6,000 to \$9,000

Settlement: \$6,000

FIG. 10

How it Works (cont.)

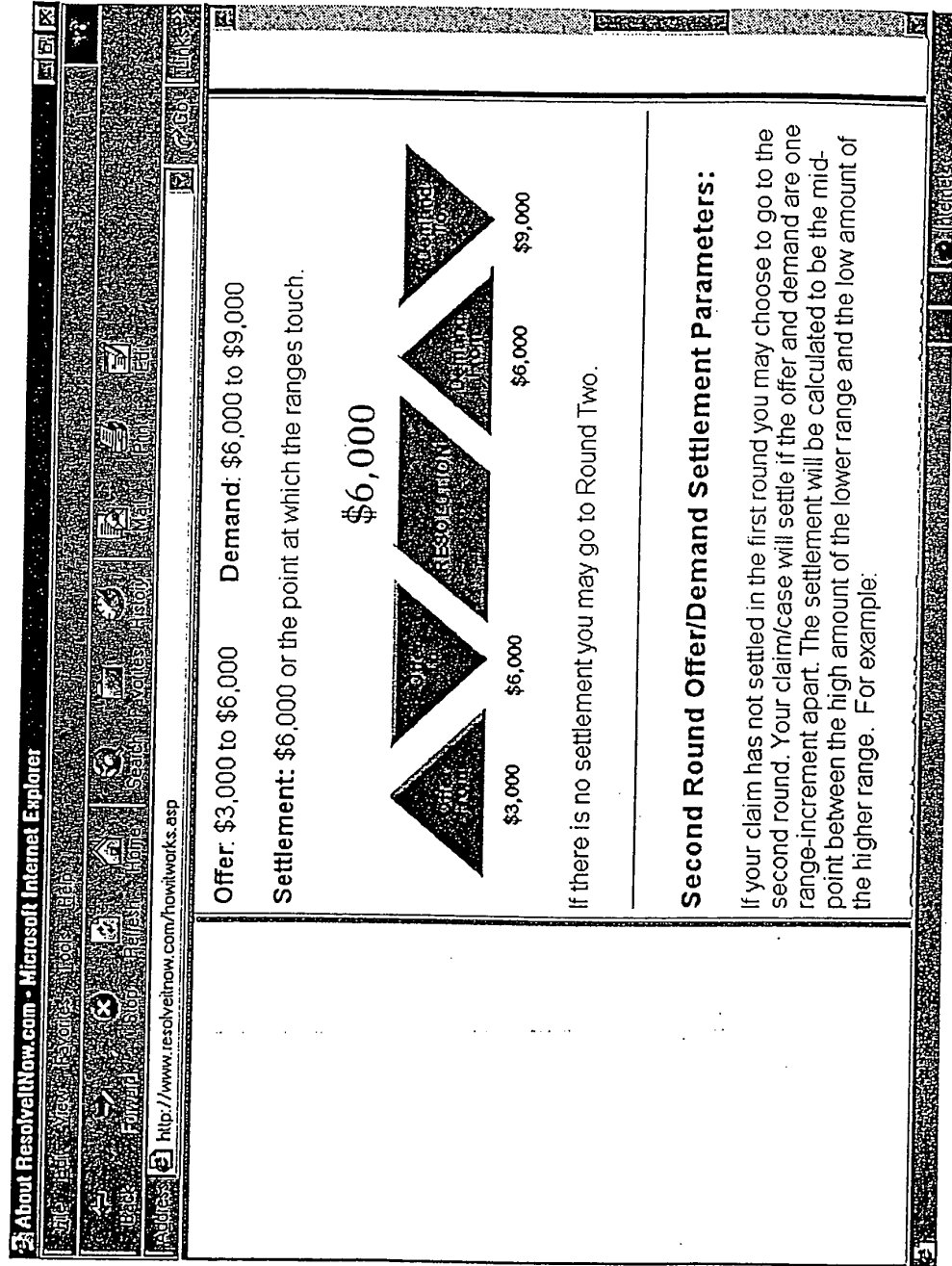


FIG.11

How it Works (cont.)

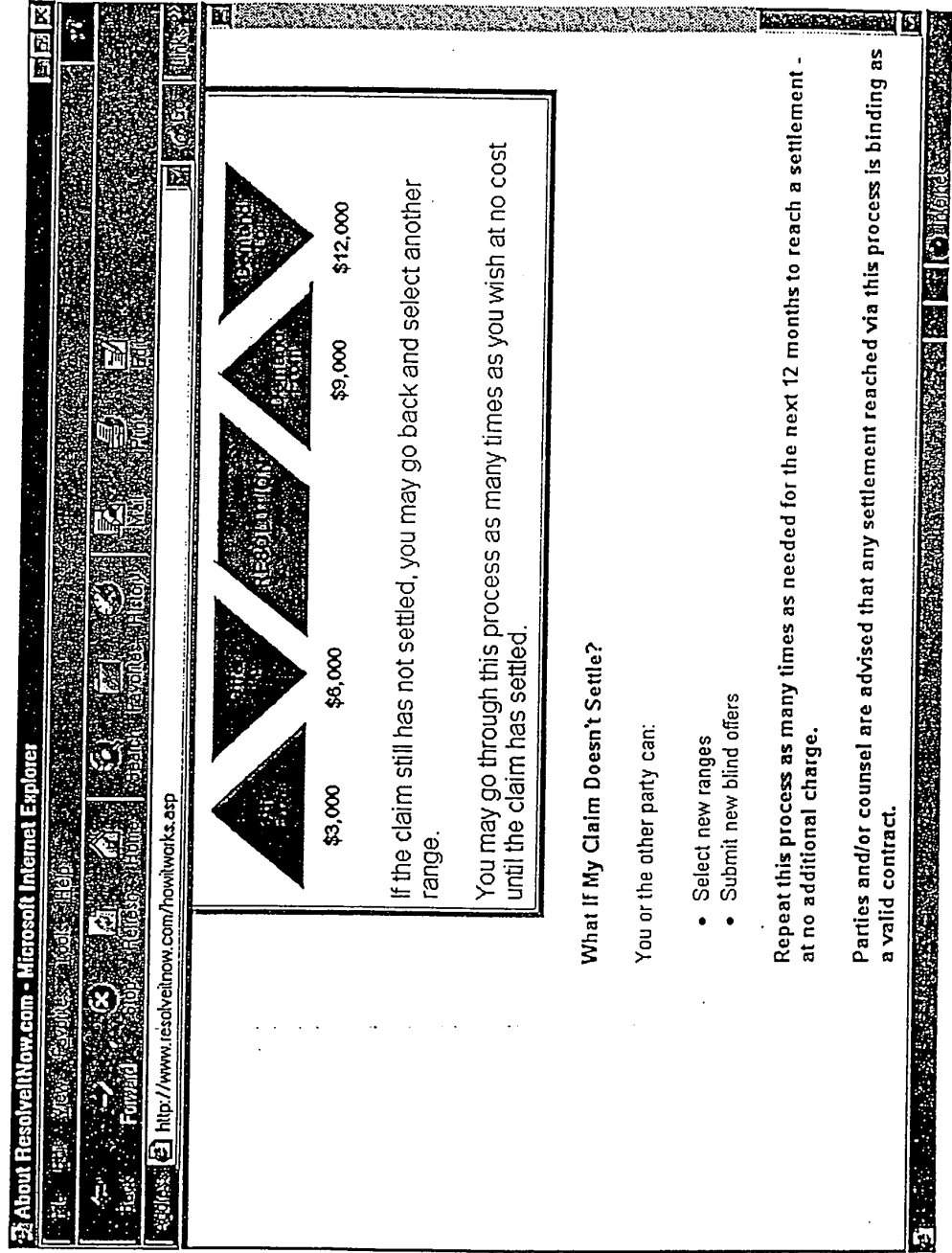


FIG. 12

How It Works (cont.)

Microsoft Internet Explorer

http://www.resolveitnow.com/howitworks.asp

Back Forward Stop Reload Home Search Favorites History Mail Print Edit

If your claim has not settled in the first round you may choose to go to the second round. Your claim/case will settle if the offer and demand are one range-increment apart. The settlement will be calculated to be the mid-point between the high amount of the lower range and the low amount of the higher range. For example:

Offer: \$3,000 to \$6,000 **Demand:** \$9,000 to \$12,000

Settlement: \$7,500 or the mid-point between \$6,000 and \$9,000.

\$7,500

Offer: \$3,000	Demand: \$12,000
\$6,000	\$9,000
Settlement: \$7,500	

If the claim still has not settled, you may go back and select another range.

You may go through this process as many times as you wish at no cost until the claim has settled.

Microsoft

FIG. 15

About Us

<http://www.resolveitnow.com/AboutUs.asp> - Microsoft Internet Explorer

[File](#) [Edit](#) [View](#) [Favorites](#) [Tools](#) [Help](#)

[Back](#) [Forward](#) [Stop](#) [Reload](#) [Home](#) [Search](#) [Print](#) [Print](#)

[Address](#) <http://www.resolveitnow.com/AboutUs.asp>

ResolveItNow

Streamlining How Claims and Disputes are Resolved

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About Us

Vanessa C.L. Chang
Founder and Chief Executive Officer

Ms. Chang, a principal in EI & EI Investments, provides independent financial consulting and merger and acquisition advisory services. Until recently, she was responsible for building Corporate Real Estate Capital ("CREC"). CREC originated debt and managed the loan portfolio, often selling the loans as either whole loans or into a securitization. CREC, an affiliate of Secured Capital Corp was a \$1 billion debt fund financed by Cargill Financial Services, SunAmerica, Secured Capital and U.S. Realty. Ms. Chang was also responsible for starting and building the merger/acquisition, corporate finance and valuation businesses for KPMG's West Coast practice. Ms. Chang has spent 20 years starting, building and developing professional service businesses outside of the core business of two organizations. Secured Capital, a real estate investment bank and KPMG LLP, a public accounting firm. She is licensed as a practicing Certified Public Accountant in California and a member of American Institute of Certified Public Accountants. Ms. Chang is also the Chairman of the Library Foundation of Los Angeles and is the Chair of the Business and Finance Committee for Claremont Graduate University.

The Honorable R. William Schoettler
Founder and Vice President, Sales-Legal

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VeriSign

<http://www.resolveitnow.com/AboutUs.asp>

FIG. 16

About Us (cont.)

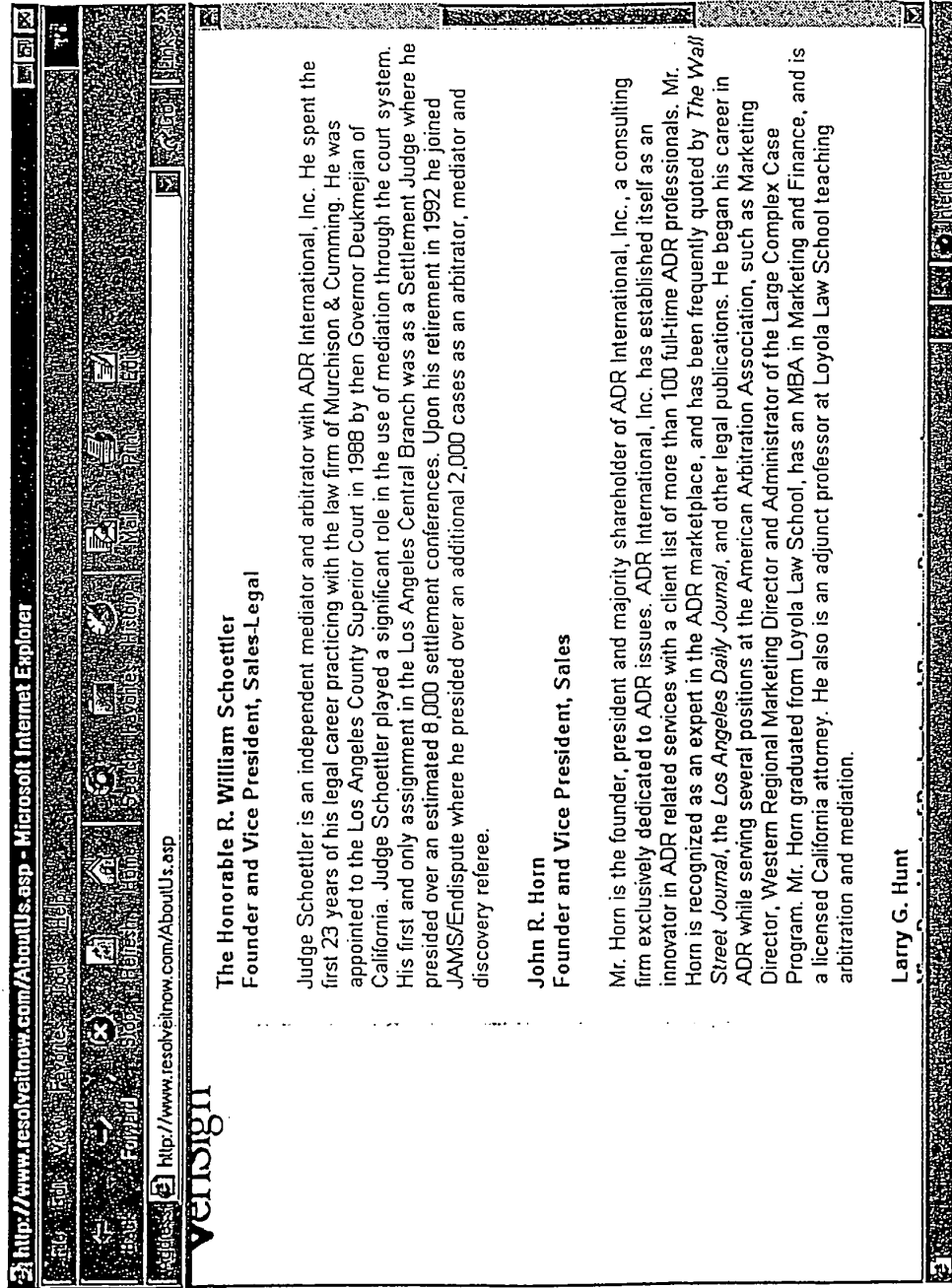
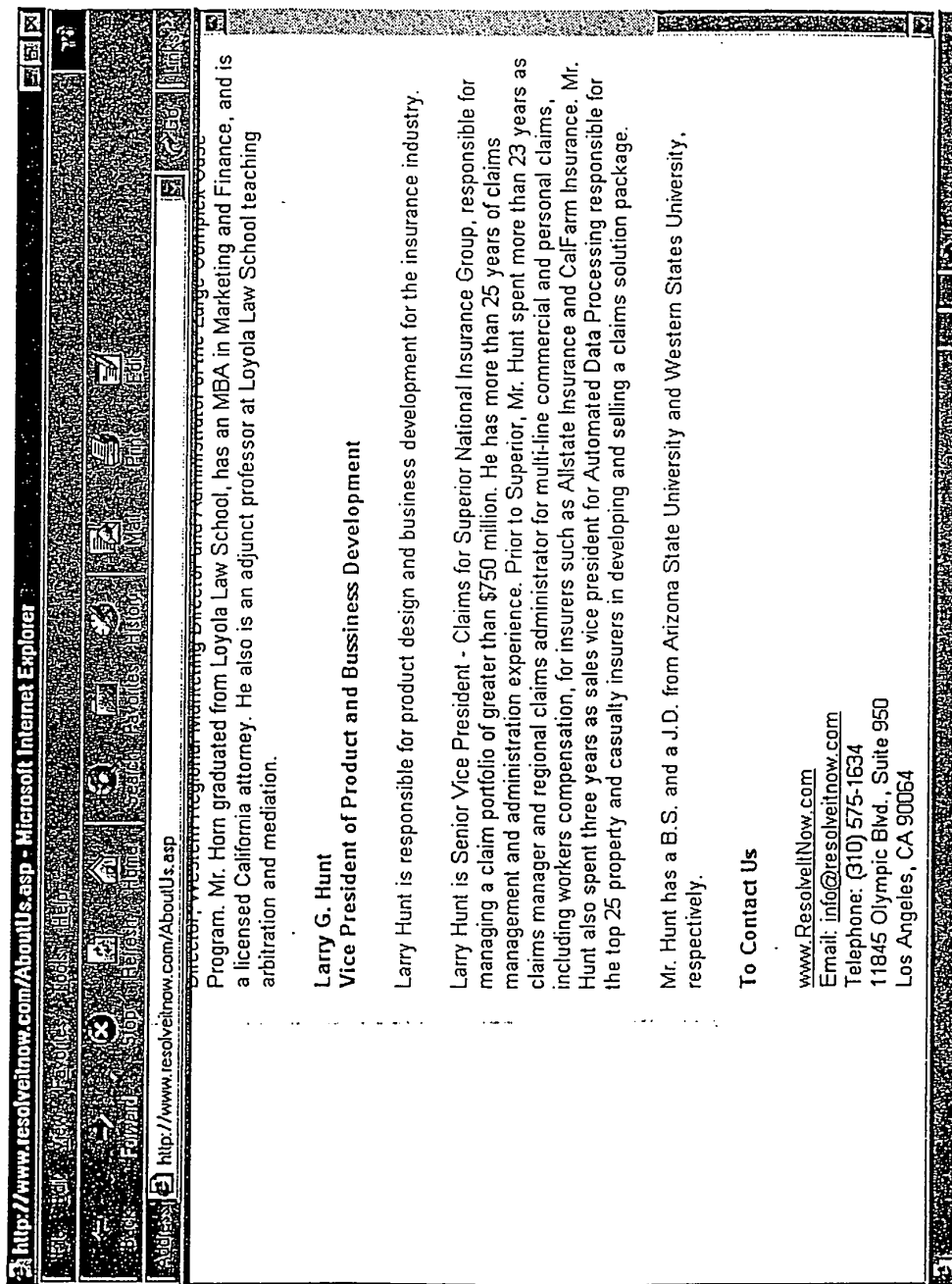


FIG. 17

About Us (cont.)



FILED "00155200

FIG. 18

Fees

http://www.resolveitnow.com/Fees.asp - Microsoft Internet Explorer

File Edit View Favorites Tools Help
Back Forward Stop Refresh Home Search Favorites History Mail Print Edit
Address http://www.resolveitnow.com/Fees.asp

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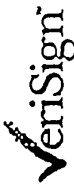
Respond to Claim

Contact Us

Customer Service

E-Mail Us

Site Secured with:



Fees...

Use ResolveItNow as many times as you want at no cost!

You will only be charged \$150 per party if your claim settles regardless of the size of your settlement.

http://www.resolveitnow.com/Fees.asp

FIG. 19

Customer Service

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[Customer Service](#)
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[Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

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If you have any questions, you may.

- Email us at info@resolveitnow.com and we will reply within 24 hours.
- Call us at 1(888)900-6000 between the hours of 8.30 a.m. and 5.30 p.m. Pacific Time, Monday to Friday.
- Page us at 1(888)900-6000 for EMERGENCY URGENT matters only and we will respond within 8 hours.

Site Secured with:

FIG. 20

VeriSign



VeriSign™
The Sign of Trust on the Net®

WWW.RESOLVEITNOW.COM is a VeriSign Secure Site

Security remains the primary concern of on-line consumers. The VeriSign Secure Site Program allows you to learn more about web sites you visit before you submit any confidential information. Please verify that the information below is consistent with the site you are visiting.

Name	WWW.RESOLVEITNOW.COM
Status	Valid
Validity Period	11-Apr-2000 - 11-Apr-2001
Server ID Information	Country = US State = California Locality = Sherman Oaks Organization = ResolveItNow Organizational Unit = ResolveItNow Organizational Unit = Terms of use at www.resolveitnow.com/RPA (c)99 Common Name = www.resolveitnow.com

If the information is correct, you may submit sensitive data (e.g., credit card numbers) to this site with the assurance that:

FIG. 21

VeriSign (cont.)

Server ID Information	<p>State = California</p> <p>Locality = Sherman Oaks</p> <p>Organization = ResolveItNow</p> <p>Organizational Unit = ResolveItNow</p> <p>Organizational Unit = Terms of use at www.verisign.com/RPA (c)99</p> <p>Common Name = www.resolveitnow.com</p>
-----------------------	---

If the information is correct, you may submit sensitive data (e.g., credit card numbers) to this site with the assurance that:

- This site has a VeriSign Secure Server ID.
- VeriSign has verified the organizational name and that RESOLVEITNOW has the proof of right to use it.
- This site legitimately runs under the auspices of RESOLVEITNOW.
- All information sent to this site, if in an SSL session, is encrypted, protecting against disclosure to third parties.

To ensure that this is a legitimate VeriSign Secure Site, make sure that:

1. The original URL of the site you are visiting comes from WWW.RESOLVEITNOW.COM.
2. The URL of this page is <https://digitalid.verisign.com>.
3. The status of the Server ID is Valid.

For questions or comment email secure-site@verisign.com.

FIG. 22

Initiating Party Contact Information

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Initiating Party Contact Information

Name:

E-Mail:

Company (optional):

Address:

City, State Zip:

Telephone:

Fax:

Please Select Billing Method

Change my credit card

Use company account number

Submit

Reset

Site Secured with:

VeriSign

FILE EDIT VIEW GO TO HELP

FIG. 23

Credit Card Information

https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntryCCandInsNo.asp - Microsoft Internet Explorer

Back Forward Stop Reload Home Search Favorites History Mail File Edit View Go To Help

Address: https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntryCCandInsNo.asp

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Credit Card Information ...

Credit Card Type:

Credit Card Number:

Expiration Date Month:

Expiration Date Year:

Name on Card:

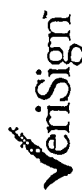
Billing Address for Card:

Billing Address (line 2):

City: State: Zip:

Country:

Site Secured with:



FILE EDIT GO TO HISTORY

FIG. 24

Supply Password

https://www.resolveitnow.com/secure/validateowner.asp?w_BillType=CreditCard - Microsoft Internet Explorer

Back Forward Stop Refresh Home Search Engine History Mail Print File

Address: https://www.resolveitnow.com/secure/validateowner.asp?w_BillType=CreditCard

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Your personal User ID (UID) number is: 637

You will now need to supply a password to access your cases.
(4 to 8 alpha-numeric characters)

Password:

Retype Password:

Site Secured with:




FIG. 25

Company Account Information

https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntryCCandInsNo.asp - Microsoft Internet Explorer

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ResolveItNow

Streamlining How Claims and Disputes are Resolved

Company Account Information...

This information is pre-assigned by ResolveItNow.com

Company Account Number:

User Name:

Password:

Site Secured with:

VeriSign

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FIG. 26

Newly Registered User

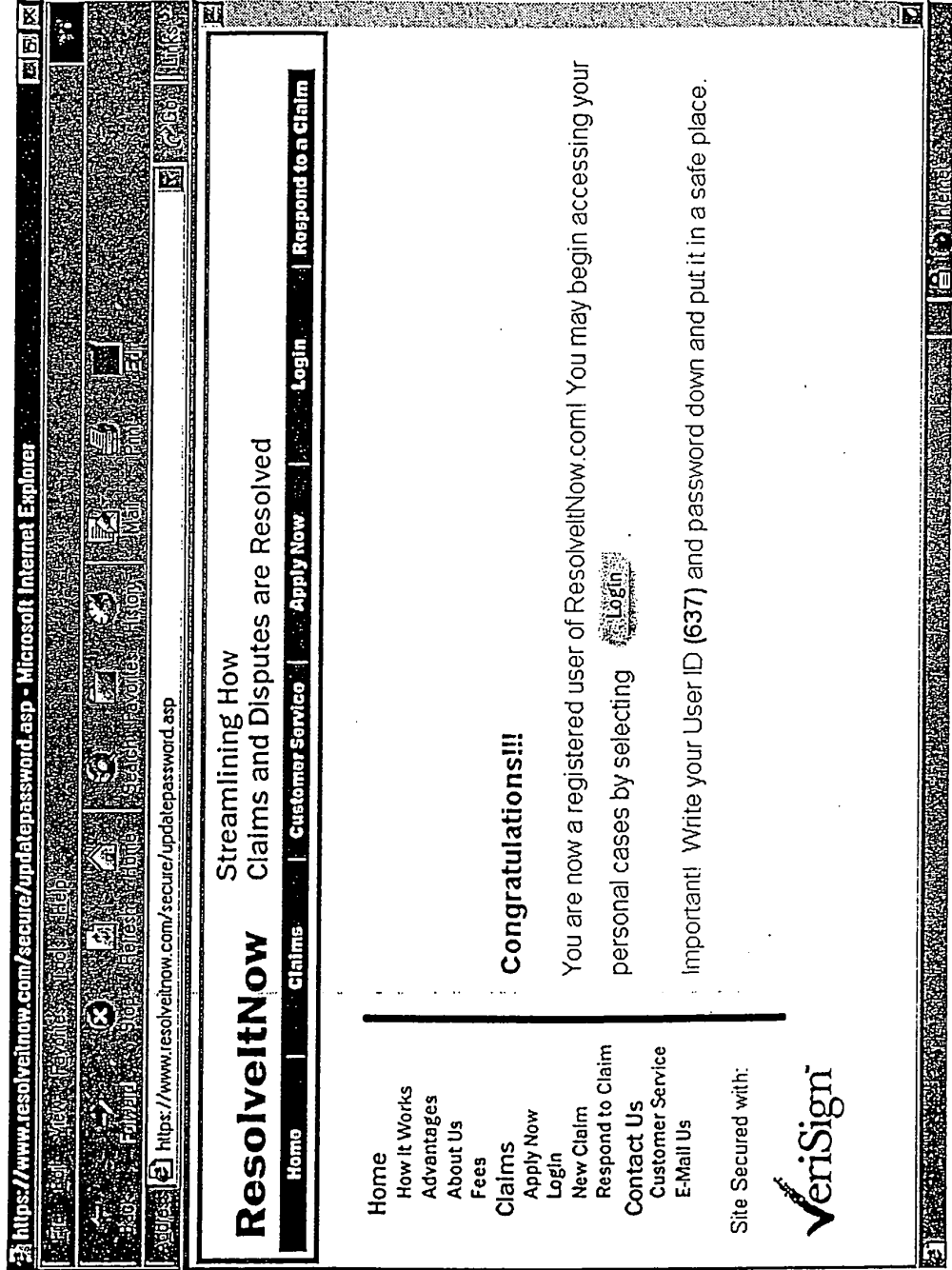


FIG. 27

Login

https://www.resolveitnow.com/secure/Login.asp?ContactType=Owner - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print

Address: https://www.resolveitnow.com/secure/Login.asp?ContactType=Owner

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Registered Initiating-Party Login

Please enter your ResolveItNow.com ID and Password.

ID:

Password:

Site Secured with:

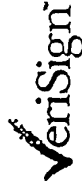


FIG. 28

Click for New Claim

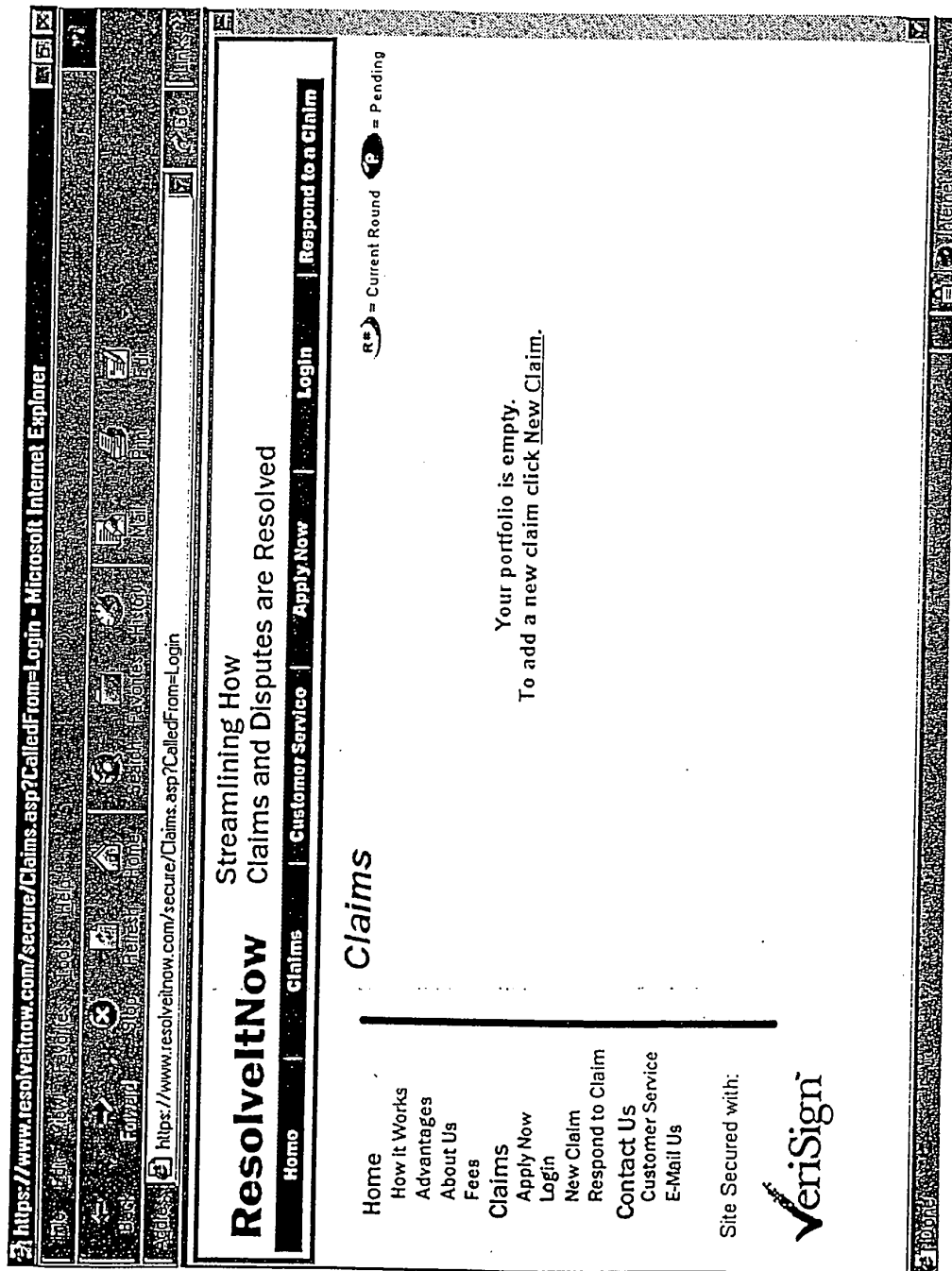


FIG. 29

Claims Status

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Streamlining How
Claims and Disputes are Resolved

Claims

Claimant(s)

Henry James

Henry James

Henry James

Responding Party (ies)

Frank Wells

Frank Wells

Frank Wells

Claim #

58745463

58745463

58745463

Date

5/1/00 3:08:55 PM

5/1/00 3:08:55 PM

5/1/00 3:08:55 PM

Amount

\$24,000 - \$27,000

\$24,000 - \$27,000

\$24,000 - \$27,000

Status

Active

Active

Active

Claimant(s)

John Doe

John Doe

John Doe

Responding Party (ies)

Mary Smith

Mary Smith

Mary Smith

Claim #

5465465

5465465

5465465

Date

5/1/00 3:02:58 PM

5/1/00 3:02:58 PM

5/1/00 3:02:58 PM

Amount

\$30,000 - \$32,000

\$30,000 - \$32,000

\$30,000 - \$32,000

Status

Active

Active

Active

VeriSign

Site Secured with:

www.resolve.com

FIG. 30

New Claim Information

https://www.resolve.com/secure/plaintiffomheader.asp - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address: https://www.resolve.com/secure/plaintiffomheader.asp

ResolveItNow

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Streamlining How Claims and Disputes are Resolved

New Claim

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E-Mail Us

Please enter your new claim information

Claim Number:

Your role in this dispute is:

Date of Loss:

Type of Loss:

Insurance Company:

Policy Number:

Address:

City, State Zip:

Phone:

Fax:

E-Mail:

Note:
The Claim Number entered here must be unique. If you are inquiring on an existing claim, please click on [Claims](#)

[Next Step](#)

Site Secured with:

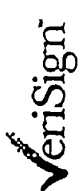


FIG. 31

2h

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address https://www.resolveitnow.com/secure/plaintiff/header.asp

ResolveItNow Streamlining How Claims and Disputes are Resolved

Home Claims Customer Service Apply Now Login Respond to a Claim

Logged in User: Adjuster

New Claim

Please enter your new claim information:

Claim Number:

Your role in this dispute is: ☒ to SEEK a recovery payment (Claimant/Plaintiff) ☐

Date of Loss:

Type of Loss:

Insurance Company:

Policy Number:

Address:

City, State Zip:

Phone:

Fax:

E-Mail:

Note: The Claim Number entered here must be unique. If you are inquiring on an existing claim, please click on [Claims](#)

[Next Step >>](#)

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Site Secured with:
VeriSign

Internet

FIG. 32

Claimant & Replying Party Info

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Streamlining How
Claims and Disputes are Resolved

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Site Secured with:



For Claim #5465465

Add one (1) or multiple Claimants and Replying Parties below

Claimants	Replying Parties
<div><div>Name</div><div>E-Mail</div><div>Company</div><div>Address</div><div>Address 2</div><div>Phone</div></div>	<div><div>Name</div><div>E-Mail</div><div>Company</div><div>Address</div><div>Address 2</div><div>Phone</div></div>

Add Claimant >>

<< Remove Claimant

Add Replying Party >>

<< Remove Replying Party

Next Step (Assign Claimant/Parties) >>>

FIG. 33

Range Selection

Home

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ResolveItNow

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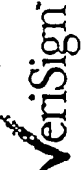
New Claim

Respond to Claim

Contact Us

Customer Service

E-Mail Us

Site Secured with:


Range Selection for Claim #5465465

Enter your desired increment amount:

A: \$0 - \$2,000

B: \$2,000 - \$4,000

C: \$4,000 - \$6,000

D: \$6,000 - \$8,000

E: \$8,000 - \$10,000

F: \$10,000 - \$12,000

G: \$12,000 - \$14,000

H: \$14,000 - \$16,000

I: \$16,000 - \$18,000

J: \$18,000 - \$20,000

K: \$20,000 - \$22,000

L: \$22,000 - \$24,000

M: \$24,000 - \$26,000

N: \$26,000 - \$28,000

O: \$28,000 - \$30,000

P: \$30,000 - \$32,000

Q: \$32,000 - \$34,000

R: \$34,000 - \$36,000

Select Claimant's

Select Range

☐ Option One (default)

☐ Option Two (expanded parameters)

Set Settlement Range

Finished

Calculate Potential Settlement Amounts

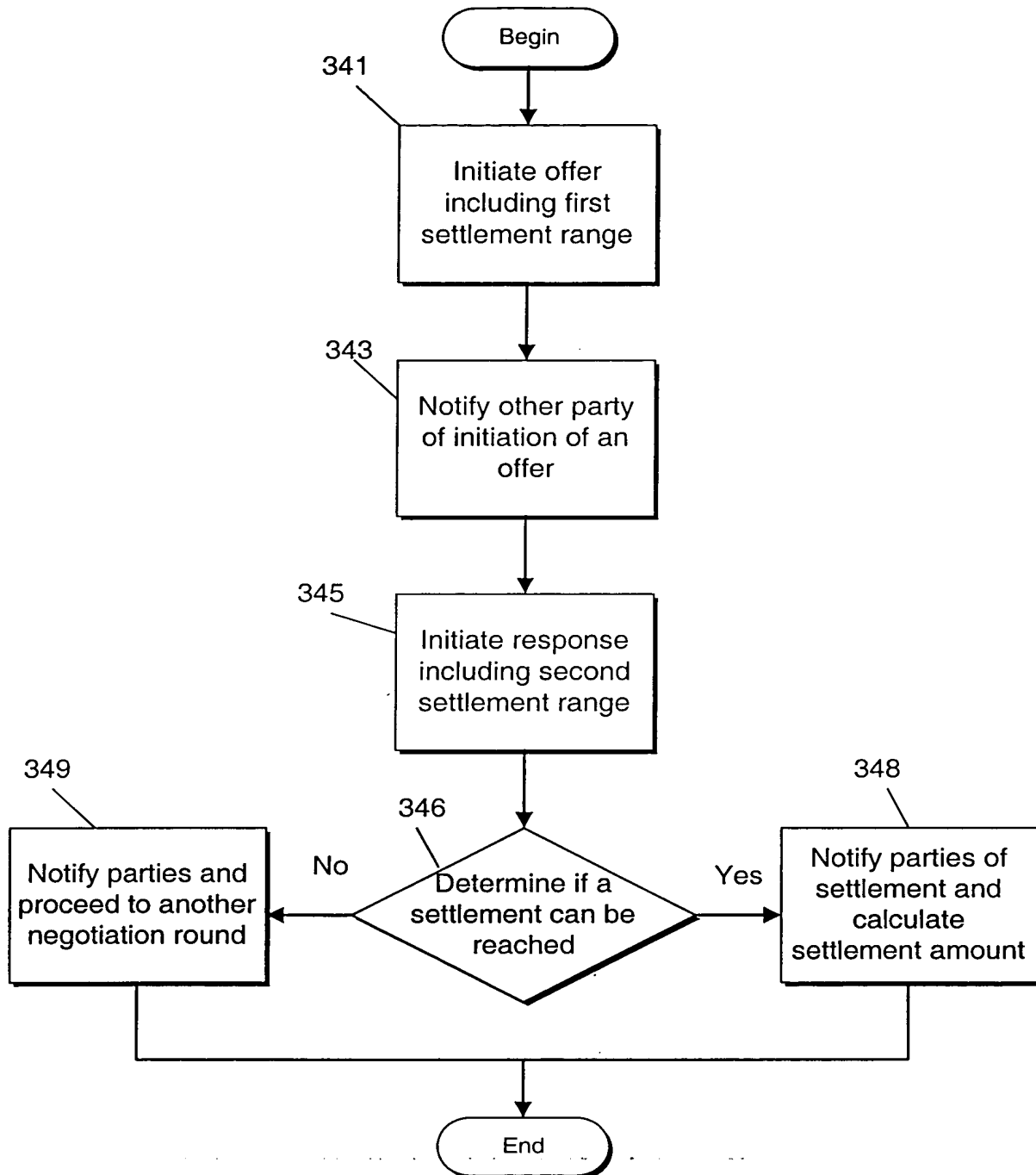


FIG. 34

FIG. 35

Calculate Potential Settlement Amounts

<https://www.resolveitnow.co...>

[Home](#)
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[RangeSelect.asp?RangeID=1&CaseID=7019](#)

[Links](#)

From Amount \$30,000.00

To Amount \$32,000.00

Option 1 Settlement Calculation: \$30,000 \$32,000

Option 2 Settlement Calculation: \$29,000 \$33,000

streamlining How

aims and Disputes are Resolved

Customer Service | Apply Now | Login | Respond to a Claim

Selection for Claim #5465465

Desired increment amount: 2000

Refresh Ranges

A: \$0 - \$2,000	G: \$12,000 - \$14,000	M: \$24,000 - \$26,000
B: \$2,000 - \$4,000	H: \$14,000 - \$16,000	N: \$26,000 - \$28,000
C: \$4,000 - \$6,000	I: \$16,000 - \$18,000	O: \$28,000 - \$30,000
D: \$6,000 - \$8,000	J: \$18,000 - \$20,000	P: \$30,000 - \$32,000
E: \$8,000 - \$10,000	K: \$20,000 - \$22,000	Q: \$32,000 - \$34,000
F: \$10,000 - \$12,000	L: \$22,000 - \$24,000	R: \$34,000 - \$36,000

Selected Claimant: John Doe (\$30,000 - \$32,000)

Selected Range: 30000

32000

Option One (default)

Option Two (expand parameters)

Set Settlement Range

Finished

HOW IT WORKS

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Site Secured with:

VeriSign

Calculate Potential Settlement Amounts

FIG. 36

Terms and Conditions

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ResolveItNow

Streamlining How Claims and Disputes are Resolved

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Site Secured with:

TERMS and CONDITIONS

Parties and/or counsel are advised that any settlement reached via this process is binding as a valid contract.

A settlement reached via this process is considered binding upon the parties as a valid contract. Remedies available for non-performance of the terms of the settlement are those that would be available in a breach of contract action in the appropriate venue. At no time will ResolveItNow.com participate in the enforcement of settlement agreements.

[Accept](#)
[Deny](#)

FIG. 37

Filing Completed

The screenshot shows a web browser window with the URL <https://www.resolveitnow.com/secure/SendCorrespondence.asp>. The browser's address bar and toolbar are visible at the top. The website's navigation bar includes links for Home, Claims, Customer Service, Apply Now, Login, and Respond to a Claim. The main content area features a large heading 'ResolveItNow' and a subheading 'Streamlining How Claims and Disputes are Resolved'. A prominent message states 'Filing Completed!' and informs the user that they will receive an e-mail notification via e-mail requesting their participation in resolving claim #5465465 with ResolveItNow.com. The message lists the following respondents: Mary Smith (tsevier@davidgrant.com). A thank you note follows, stating 'Thank you for using ResolveItNow!'. On the left side, a vertical menu lists various site features: Home, How It Works, Advantages, About Us, Fees, Claims, Apply Now, Login, New Claim, Respond to Claim, Contact Us, Customer Service, and E-Mail Us. At the bottom, it states 'Site Secured with: VeriSign'.

ResolveItNow
Streamlining How
Claims and Disputes are Resolved

Filing Completed!

Your respondent(s) will be receiving notification via e-mail requesting their participation in resolving this claim #5465465 with ResolveItNow.com.

The following respondents will be notified:

- Mary Smith (tsevier@davidgrant.com)

Thank you for using ResolveItNow!

Site Secured with: VeriSign

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Home
How It Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

FIG. 38

Filing Aborted

https://www.resolveitnow.com/secure/SendCorrespondence.asp - Microsoft Internet Explorer

Back Forward Stop Reload Home Search Favorites History Mail Help Edit

Address: https://www.resolveitnow.com/secure/SendCorrespondence.asp

ResolveNow Streamlining How Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Filing Aborted!

You did not agree with the terms of ResolveNow.com. No correspondence has been sent to your respondents. Edit Claimant/Recipient information to re-submit.

Home
How it Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with:

VeriSign

FIG. 39

Claims Status

<https://www.resolveitnow.com/secure/claims.asp?CalledFrom=Button> - Microsoft Internet Explorer

[Home](#) | [Claims](#) | [Customer Service](#) | [Apply Now](#) | [Login](#) | [Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#) | [How It Works](#) | [Advantages](#) | [About Us](#) | [Fees](#) | [Claims](#) | [Apply Now](#) | [Login](#) | [New Claim](#) | [Respond to Claim](#) | [Contact Us](#) | [Customer Service](#) | [E-Mail Us](#)

Site Secured with:

Claims

R1 = Current Round P = Pending

Claimant(s)	Amount	Date	Replying Party (ies)	Status
Claim # 687454631 Add/Delete Parties Modify Range Selection Delete Claim	Henry James \$24,000 - \$27,000	5/1003/09:55 PM	Frank Wells	Active
Claim # 5465465 Add/Delete Parties Modify Range Selection Delete Claim	John Doe \$30,000 - \$32,000	5/1003/02:58 PM	Mary Smith	Active

FIG. 40

Reply to a Claim – Range Selection

<https://www.resolveitnow.com/secure/RespondentRangeSelect.asp> - Microsoft Internet Explorer

[Home](#) | [Claims](#) | [Customer Service](#) | [Apply Now](#) | [Login](#) | [Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#) | [How it Works](#) | [Advantages](#) | [About Us](#) | [Fees](#) | [Claims](#) | [Apply Now](#) | [Login](#) | [New Claim](#) | [Respond to Claim](#) | [Contact Us](#) | [Customer Service](#) | [E-Mail Us](#)

Site Secured with:

Range Selection

You may select any amount from the displayed range. You may also choose to input your own range by typing in the fields supplied below*.

Increment Selected: \$3,000

A: \$0 - \$3,000	G: \$18,000 - \$21,000	M: \$36,000 - \$39,000
B: \$3,000 - \$6,000	H: \$21,000 - \$24,000	N: \$39,000 - \$42,000
C: \$6,000 - \$9,000	I: \$24,000 - \$27,000	O: \$42,000 - \$45,000
D: \$9,000 - \$12,000	J: \$27,000 - \$30,000	P: \$45,000 - \$48,000
E: \$12,000 - \$15,000	K: \$30,000 - \$33,000	Q: \$48,000 - \$51,000
F: \$15,000 - \$18,000	L: \$33,000 - \$36,000	R: \$51,000 - \$54,000

Selected Range: -

[Submit Range](#)

FIG. 41

Offer Submission - Accepted

https://www.resolveitnow.com/secure/SubmitOffer.asp - Microsoft Internet Explorer

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

ResolveItNow

Streamlining How Claims and Disputes are Resolved

Offer Submission

Congratulations! **** The selections of the parties are within the parameters deemed acceptable by the parties. The amount of the settlement is **\$16,500.00**. The parties are reminded that a \$150 administrative fee will be assessed to each party.

Thank you for using ResolveItNow.com!

Site Secured with: **VeriSign**

Home | How it Works | Advantages | About Us | Fees | Claims | Apply Now | Login | New Claim | Respond to Claim | Contact Us | Customer Service | E-Mail Us

FIG. 42

Offer Submission – No Match

The screenshot displays a web browser window with the URL <https://www.resolveitnow.com/secure/SubmitOffer.asp>. The browser's address bar and toolbar are visible at the top. The website's navigation bar includes links for Home, Claims, Customer Service, Apply Now, Login, and Respond to a Claim. The user is logged in as 'todd'. The main content area features a heading 'Streamlining How Claims and Disputes are Resolved' and a sub-heading 'Offer Submission'. The text states: 'Sorry, no match. Unfortunately the ranges selected by the parties do not fall with the settlement parameters. To encourage further settlement negotiations, the identification number assigned to this particular matter will remain active for 12 months from this date. The parties are free to engage in the ResolveItNow negotiation process an unlimited amount of times within said period.' It then provides instructions: 'To try again using different amounts, please wait for an E-Mail or letter from ResolveItNow that will inform you that the opposing party has selected an new settlement range for another chance at resolving this claim.' and 'An E-Mail has been sent to the Initiating Party (todd) confirming your attempt to settle this claim.' The VeriSign logo is at the bottom right, and the footer indicates 'Site Secured with:'. The browser's status bar at the bottom shows 'Done'.

<https://www.resolveitnow.com/secure/SubmitOffer.asp>

File Edit View Favorites Tools Help

Home Claims Customer Service Apply Now Login Respond to a Claim

ResolveItNow Streamlining How Claims and Disputes are Resolved

Logged in User: todd

Offer Submission

Sorry, no match.

Unfortunately the ranges selected by the parties do not fall with the settlement parameters. To encourage further settlement negotiations, the identification number assigned to this particular matter will remain active for 12 months from this date. The parties are free to engage in the ResolveItNow negotiation process an unlimited amount of times within said period.

To try again using different amounts, please wait for an E-Mail or letter from ResolveItNow that will inform you that the opposing party has selected an new settlement range for another chance at resolving this claim.

An E-Mail has been sent to the Initiating Party (todd) confirming your attempt to settle this claim.

VeriSign

Site Secured with:

Home How It Works Advantages About Us Fees Claims Apply Now Login New Claim Respond to Claim Contact Us Customer Service E-Mail Us

Done

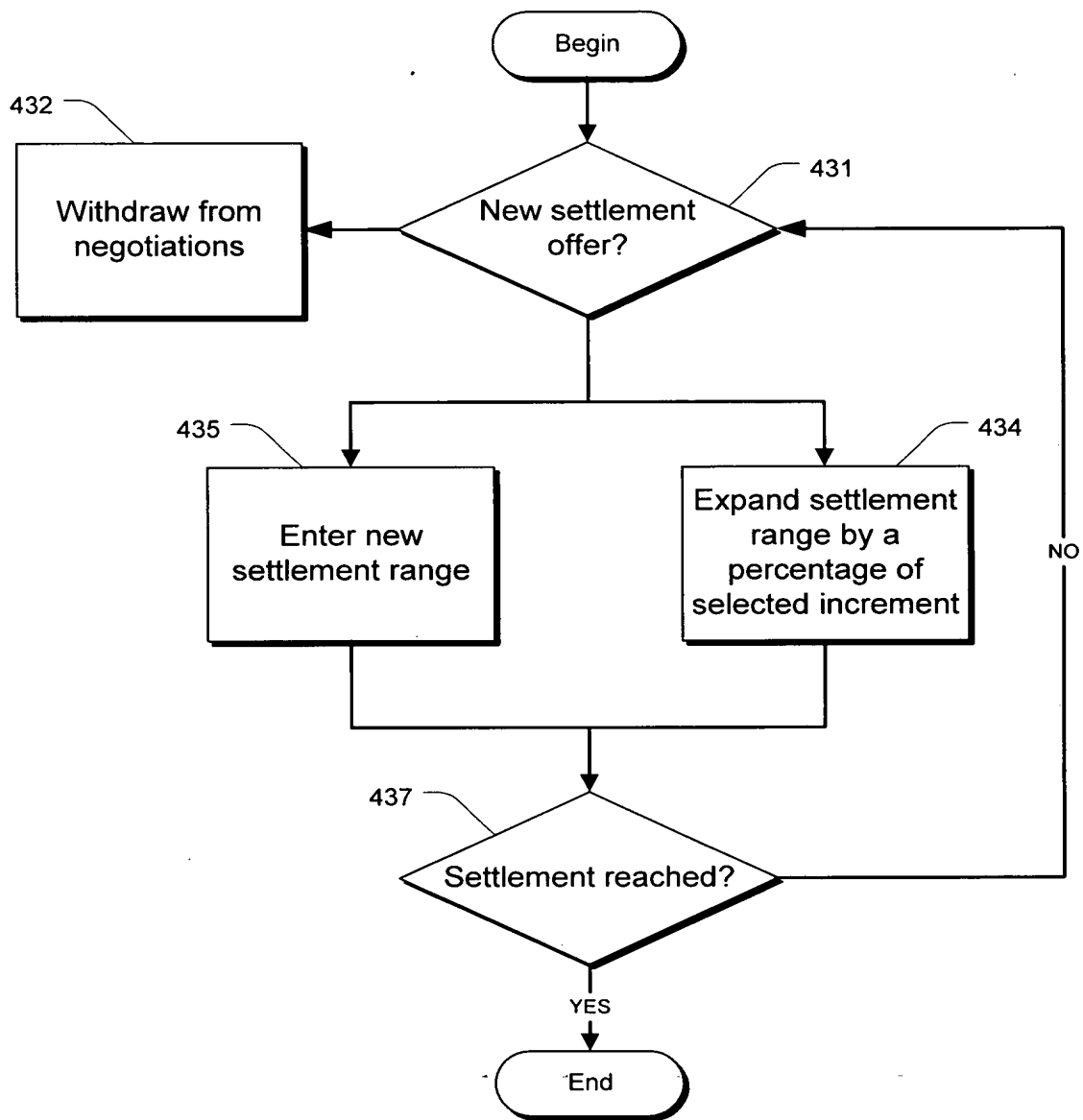


FIG. 43

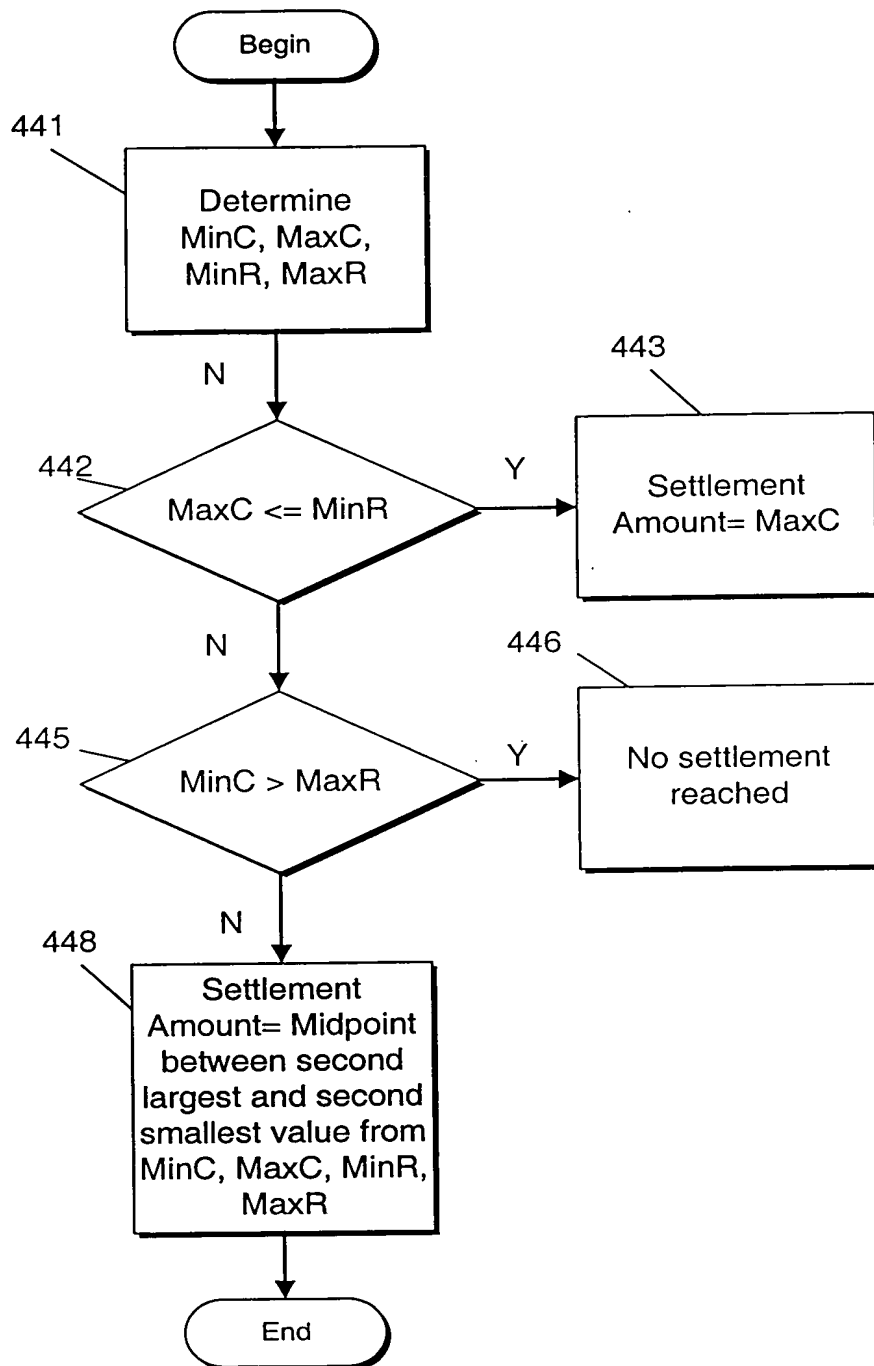


FIG. 44